



# RUPA SAHA

## Mobile:

98302 54390

Email: [rupa.banerjee1907@gmail.com](mailto:rupa.banerjee1907@gmail.com)

## Address:

DC APARTMENT 2ND  
FLOOR.

FARIDPURPALLY BIRATI

## SKILLS

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- problem-solving abilities, effective communication, or time management, or hard skills, like speed typing, using Powerpoint or Excel. Feel free to include any universal skills even if they're not specifically required or mentioned in the job

## STRENGTHS

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## OBJECTIVE

Customer service Representative with over 8 years in telephonic & field including sales, tech supprt ,escalation handling & overall Relationship management. Aiming to use my proven skill to effectively skill the manegerical to our company.

## JOB EXPERIENCE

**ICICI BANK LOAN** Nov 2007 - July 2008

Short term personal loan

**ICICI MARCHANT SERVICE  
RELATIONSHIP MANAGER** September 2019 -

**JUST DIAL LTD Certified INTERNET  
CONSULTANTS** Feb 2019 - September 2019

- My strength is I'm a quick learner and I'm adaptable to work in any environment And I consider my myself a focused person. My weakness is I'm afraid of asking help, however I am learning to ask for help from others to expedite mt own work.

## FIELD OF INTEREST

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- Listen  
Music.cokcking  
Travelling

## HOBBIES

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- Traveling cooking  
listen music

## RELIANCE NIPPON LIFE INSURANCE CO LTD LIFE PLANNING OFFICER October 2013 - February 2019

DOING Business from existing cliant..

## EDUCATION

**Institution:**Rabindra Bharati University

**Major:**M.A

**Percentage:**50

**Year of Passing:**2010

**Institution:**Presidency College Kolkata

**Major:**B.A ( HONS)

**Percentage:**53

**Year of Passing:**2006

**Institution:**WBHSCE

**Major:**Higher Secondary

**Percentage:**58

**Year of Passing:**2003

**Institution:**Calcutta University

**Major:**MADHYAMIC

**Percentage:**70

**Year of Passing:**2001

## PROJECT DETAILS

**Project Title:**Indian OIL

**Description:**integrated Pos machine  
installation

**Duration:**1 Yr

**Role:**

**Team Members:**

**Project Title:**Udaan Trust

**Description:**Cash & donation collection from Member ...Giving cheque to the poor child for their school.food activity organized by various Ngo..

**Duration:**

**Role:**

**Team Members:**

**Project Title:**DOMESTIC

**Description:**Hardware Maintenance contract

**Duration:**2 Years

**Role:**Call Coordinator

**Team Members:**

## PERSONAL DETAILS

**Father's Name :** Late ASOKE KR BANERJER

**Date of Birth :**03041985

**Gender :** Female

**Marital Status :** Married


**Nationality :** Indian

**Languages Known :** BENGALI  
ENGLISH HINDI

## REFERENCES

## DECLARATION

hereby declare that the information stated above is true to the best of my knowledge." "I hereby declare that the above-mentioned information is



accurate to the best of my knowledge  
and belief." "I solemnly declare that the  
information furnished above is free  
from errors to the best of my  
knowledge and belief."

Place :Kolkata

Date : 25062022

*Rupa Saha*

(RUPA SAHA)